TESTING LAB CONNECTIVITY

The lab environment is a hosted cloud service available for students attending a class with hands-on exercises. To ensure you can connect prior to the class, please follow these instructions TWO WEEKS PRIOR to the start date of your class:

To test your connectivity using Windows Remote Desktop (PREFERRED METHOD):

This method requires open Internet access to RDP Port 3389. Remote Desktop is included by default with Windows Desktop Operating systems. If you use a Mac, you will have to download the latest Microsoft Remote Desktop App from the Apple app store.

1) Open Remote Desktop Connection – In Windows go to Start menu > All Programs > Accessories OR enter “Remote Desktop Connection” into search box
2) In the Computer field, type: splab.aspetraining.com
3) Click “Connect”
4) If you see a window asking you to Log In, you WILL be able to connect to the lab environment and NO FURTHER action is required.
5) If you see an error message instead, your network path is blocked, and you will need further assistance to connect to the ASPE lab environment. Please see Troubleshooting section below.

Troubleshooting

If you are not able to connect via RDP, the most likely reason is your IT department has blocked port 3389. Please contact your IT department immediately to request open port 3389 to the specific IP address of the computer from which you will take training. Please contact ASPE directly if you require additional assistance.
To test your connectivity using a web browser (ALTERNATE OPTION TO RDP):

1) Open your web browser (preferably IE) and navigate to http://splab.aspetraining.com/

2) If you see the following prompt, you WILL be able to use the lab environment successfully and NO FURTHER ACTION is required.

3) If there are no errors, you will be able to access the lab on the day of class with a username and password the instructor provides to you.

4) If you do have an error, please contact your IT Networking team or ASPE. The firewalls your IT has set up may block port 80, and they will need to grant your IP address access. THIS MUST BE DONE PRIOR TO THE CLASS!